

Delivery Procedure – Standard Project

Valid from: 01.01.2026

Created by: Ståle Njåtun

Released by: Ståle Njåtun

Purpose

To work in accordance with a process that ensures the customer receives a complete delivery on time.

Description

The delivery procedure applies to all system deliveries, regardless of whether it is the initial delivery or subsequent partial deliveries.

Delivery Times

The delivery times stated in this procedure are indicative.

During periods of unusually high demand, delivery times may vary.

NB! Does not apply for consumables in Doka web-shop

10 working days

- Framax Xlife Plus – applies to standard surface quality (other quality requirements on request)
- Doka Xlight – applies to standard surface quality (other quality requirements on request)
- Dokaflex

15 working days

- Eurex 100
- DokaRex
- Doka Xdek dekkebord – applies to standard surface quality (other quality requirements on request)
- Doka Xdek panel – applies to standard surface quality (other quality requirements on request)
- KS søyle
- Free Falcon
- Ringlock (trappetårn, armerings stillas) - Small to moderate quantities
- Top50
- K – plattform
- Klatreforskaling MF
- Teleskopiske sjaktbjelker

20 working days

- RS søyle
- Ringlock (fasadestillas) - Small to moderate quantities
- Staxo 100 - quantity < 120 frames
- Ringlock Understøttelse bruer
- XT bjelker
- Doka Lastplattform
- Digitale løsninger – Concremote, Xact.

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Systems for witch the delivery time is determind upon request:

- Staxo40
- H20 Rundform
- UniKit
- TLS
- SKE-systemer
- Xclimb60
- Vogner bruoverbygning
- SL-1
- Dam konsoller D15/22/35
- FF20
- Motstøpsbukker
- Hydraulisk materiell
- Maskiner

Urgent Deliveries / Deliveries with Shorter Call-Off Time Than Described in This Delivery Procedure

For deliveries where the customer requests shorter delivery times than those described above, Doka is entitled to compensation for documented additional costs incurred as a result. For urgent deliveries, an express surcharge of NOK 3,000 will apply.

Exposure of Delivery Ordered by Doka's Customer for standard systems with Lifecycle I & G

If the customer postpones an agreed delivery to more than 7 calendar days later than the agreed delivery date, Doka will invoice 50% of the agreed rental fee per calendar day from the originally agreed delivery date. Alternatively, a new delivery date may be agreed in accordance with the delivery time applicable to the material.

Cancellation of Delivery Ordered by Doka's Customer

In the event of cancellation of an agreed delivery, Doka will invoice all incurred costs related to the retrieval and preparation of the ordered material.